

A woman with dark hair is smiling and looking at the camera while floating in clear, turquoise ocean water. She is wearing a blue and black scuba mask and a red snorkel. The background shows a vast, calm sea under a bright blue sky with scattered white clouds. In the top right corner, the Virgin Atlantic logo is visible, consisting of the word "Virgin" in white script on a red diamond shape, followed by the words "virgin atlantic" and "flightstore" in a dark purple, lowercase sans-serif font.

virgin atlantic  
flightstore

# What's in store?

## With Virgin Atlantic Flightstore

We're back again! As peak season approaches, we want to make your life as easy as possible, so you can enjoy the festive period with peace of mind.

This month, we have brought you a whistle-stop guide to our Help Centre, our winter ticketing campaign, the launch of a new route, and more ways you can be rewarded with Sky High Club! Check it out...



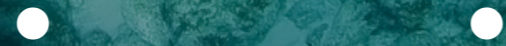
# Destination spotlight: Tropical **Turks and Caicos**

It's the moment we've all been waiting for! Direct flights to the Turks and Caicos are now live, with Virgin Atlantic.

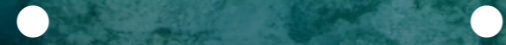


M T W T F S S

LHR to PLS



PLS to LHR



You can now fly your clients on Virgin Atlantic's direct service to Turks and Caicos. Flights are now operating twice a week on the Boeing 787. With a swift 10 hour journey and a range of cabin options to cater to every preference, your clients can expect a seamless journey.



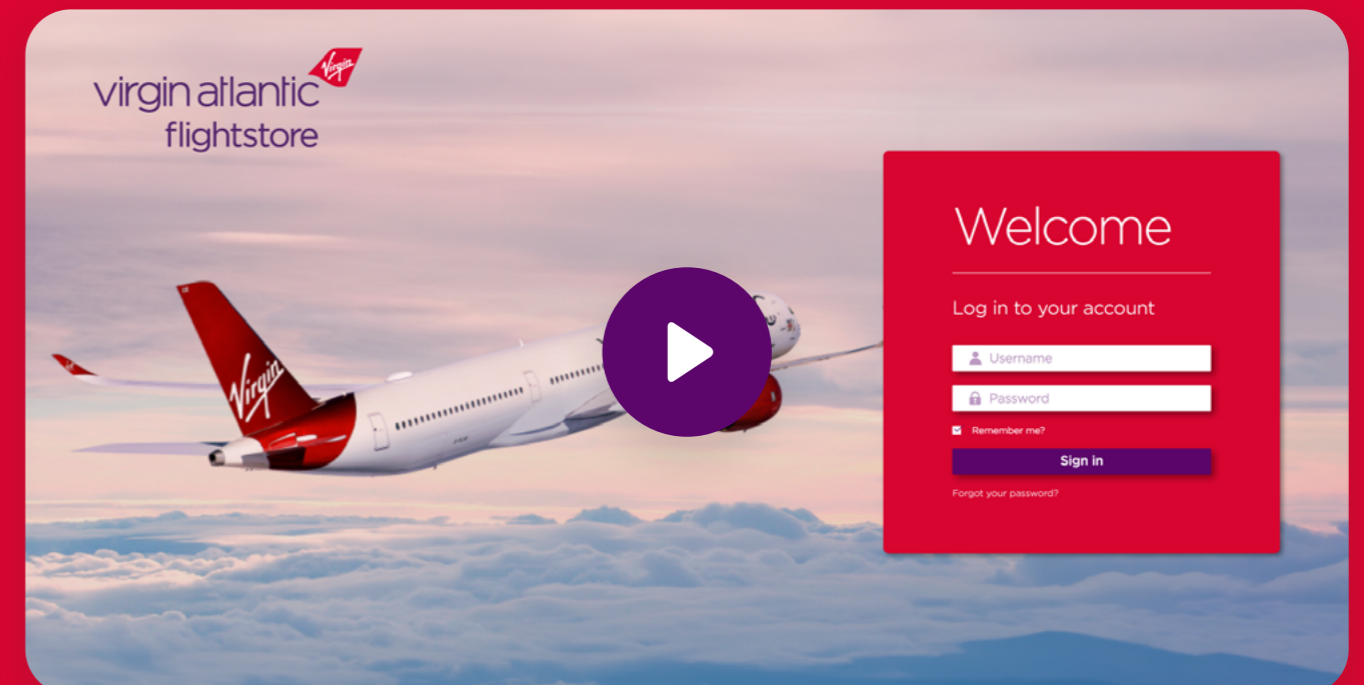
# Virgin Atlantic Flightstore's Help Centre

As peak season approaches, we want to remind you that our Help Centre is always at your fingertips; your dedicated space for everything customer support. This offers a more efficient way for you to communicate with our teams so we can resolve your queries quicker than ever.

The Help Centre is made up of an intuitive Contact Form, which will direct your query to the relevant team, plus a Knowledge Bank with lots of hints and tips to help you self-serve if that's what you would prefer.

[Log in to Virgin Atlantic Flightstore to find out more](#)

Take a look at our video on how you can use our Help Centre:





# Sky High Club just got even more exciting

Soar to new heights with Virgin Atlantic's exclusive club for front-line sellers in the travel trade, where you'll truly be recognised for all that you do all the time.

## Log your Delta bookings

Virgin Atlantic's partners at Delta Air Lines have now joined in on the fun! Every VS/DL codeshare booking you make is now eligible for Sky High Club points too.

## The all-new Sky High Club app

It's now easier to manage your points while you're out and about, with the new Sky High Club app! Download it today on the [App Store](#) or on the [Google Play Store](#) to get started.



# Glowing rewards on the **Sunshine State**

Earn £5 for every Premium ticket and £10 for every Upper Class ticket to Florida!

Until 14 December 2023, every time you ticket a passenger booked into Premium or Upper Class to Miami, Tampa, and Orlando, you'll earn a £5 or £10 Amazon voucher. Simply ticket those bookings via Virgin Atlantic Flightstore to earn, and we'll do the rest!

[Find out how you can earn](#)

Whether your clients want to indulge in the theme park capital in Orlando, explore the beauty of Tampa Bay, or kick-back on Miami's laid-back beach, Virgin Atlantic can get them there. With convenient flight times and daily flights from London Heathrow to Miami, Tampa, and Orlando, there really is something for everyone.





# Show the love

We're so pleased that our partners at Virgin Atlantic have been nominated for not one, not two, but four awards in the Globe Travel Awards 2024!

If they've flown the extra mile for you or your clients, show them some love and vote for Virgin Atlantic today.

Voting is now open until 5pm on December 8 2023. Remember, you can vote in as many categories as you wish!

[Vote for Virgin Atlantic](#)



# Don't miss a thing

We'll be back next month with our newsletter for all December updates. Whilst you're waiting, go ahead and follow us on socials.

[Check out last month's newsletter](#)



VAFlightstore



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