

COVID-19

Book and Rebook with confidence

Flexibility for customers with tickets issued 12 March - 31 May 2020

UPDATE 4

To provide greater flexibility for customers with upcoming travel plans, Virgin Atlantic has extended their policy to waive the change fee for flight changes for tickets issued in **March, April or May**.

The relaxation of commercial policy is available to customers that have a ticket originally issued on or after 12 March 2020 and **on or before 31 May 2020**, for original dates of travel **up to and including 31 December 2020**.

Ticket Issued Date	Original Travel Date	Affected Destination	Permitted Travel Period
On or after 12 March 2020 and on or before 31 May 2020	12 March 2020 – 31 December 2020	VS issued tickets from/to/through all destinations when travelling on a VS/VS* flight number	Travel can be rebooked 13 March 2020 – 31 May 2021

Valid for customers with VS (932) tickets issued **on or after 12 March 2020 and**

on or before 31 May 2020 for original dates of travel up to **31 December 2020** and includes tickets that are usually non-changeable.

Customers may make one free of charge change only but must include a change to the date. Changes to the destination on the original travel date are not permitted.

Read the full <https://www.vsflyinghub.com/en/vsbulletin/vsbulletin---covid-19-book-and-rebook-with-confidence-flexibility-for-customers-booking-during-march-april-and-may-2020-update-4>

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