

Operational Update – 7 April 2022

As customer demand gradually returns, we are very close to operating our full flying schedule again in Summer 2022, while regularly reviewing the network carefully, adding new routes such as London Heathrow – Austin in May and extending our pause to some Asian services. We continually monitor our flying programme and always share any changes with you, our valued partner, as soon as we can. With this in mind, we are keen to share our latest update.

We welcome the Hong Kong SAR Government's decision to lift the passenger flight suspension for services from the UK to Hong Kong, which was in effect from 8 January until 1 April 2022.

However, to ensure operational readiness for our London Heathrow – Hong Kong passenger services, we have taken the careful decision to extend the pause in operations, with the intention to resume services from September 2022. We look forward to returning to this important Asian hub, providing vital connectivity between the UK and Hong Kong for customers and global supply chains.

We apologise for any inconvenience caused to customers due to travel between May and August, who will be affected by cancellations. Our Hong Kong customers are important to us and we look forward to returning to the skies with them later this year.

Bookings affected by these changes will be updated in your GDS on Saturday 9 April 2022.

During Summer 22, we plan to operate the following schedule, subject to late changes:

Our Summer 22 Flying Schedule

USA	LHR-JFK-LHR	35 per week	A351/ B789/ A333
	LHR-MIA-LHR	7 per week	B789
	LHR-LAX-LHR	17 per week in Apr 21 per week May-Oct	A351/ B789
	LHR-BOS-LHR	7 per week	B789/ A333
	LHR-SFO-LHR	11 per week in Apr 14 per week May-Oct	B789
	LHR-IAD-LHR	5 per week	B789
	LHR-MCO- LHR	14 per week	A351/ A333
	LHR-ATL-LHR	7 per week	A351/ B789

	LHR-SEA-LHR	5 per week	B789
	LHR-LAS-LHR	7 per week	B789
	LHR-AUS-LHR	4 per week May-Oct	B789
Caribbean	LHR-ANU-LHR	3 per week	A333
	LHR-BGI-LHR	7 per week	A333
	LHR-SVD-LHR (via BGI)	2 per week	A333
	LHR-TAB-LHR (via BGI)	1 per week	A333
	LHR-GND-LHR (via BGI)	2 per week	A333
	LHR-UVF-LHR	3 per week in Apr	B789
	LHR-MBJ-LHR	4 per week	B789
	LHR-NAS-LHR	2 per week	B789
London to Rest of World	LHR-HKG-LHR	We intend to restart Hong Kong flights in September	

	LHR-PVG-LHR	Shanghai restart date to be confirmed	
	LHR-DEL-LHR	7 per week Apr-May 14 per week Jun-Oct	B789
	LHR-BOM-LHR	7 per week	B789
	LHR-LHE-LHR	4 per week	A333
	LHR-ISB-LHR	3 per week	A333
	LHR-LOS-LHR	7 per week	A351
	LHR-JNB-LHR	7 per week	B789
	LHR-TLV-LHR	7 per week	B789/ A333
Manchester and Regional Flying	MAN-MCO-MAN	12 per week	A351/ A333
	MAN-BGI-MAN	4 per week in April	A333
	MAN-ATL-MAN	6 per week in April 5 per week May-Oct	A333
	MAN-JFK-MAN	7 per week	A333

	BFS-MCO-BFS	1 per week Jun-Jul	A333
	EDI-MCO-EDI	2 per week	A333
	MAN-ISB-MAN	2 per week	A333

*Aircraft types are dominant on the route through majority of the summer season

Please check [here](#) regularly for updates to travel restrictions and [here](#) for specific flight status.

We will continue to keep you up to date with all the latest updates to schedule and travel restrictions, You can stay connected with [Virgin Atlantic Partner Hub](#) and sign up to be the first to hear from us.

Please ensure the latest traveller contact information is available within the booking, so the latest instructions reach the traveller via SMS and email.

Flexibility Policy

Our [flexible booking policy](#) gives customers the freedom to book with confidence, knowing they can make changes if they need to.

Our partner Delta Air Lines are also offering flexibility. Please visit Delta's [Waivers & Flexibility](#) pages on Delta Professional for more information.

Sales Support

Where possible we would kindly request that you contact us using our [Get in touch](#) form and the team will continue to work hard to respond to your queries within 72 hours between Monday and Friday.

Our Customer Centre are busy helping customers who have booked directly with Virgin Atlantic, and this means they are unable to respond to queries from our agency partners or our mutual customers.

For all other VSbulletin information, please visit [Partner Hub](#)

For DL ticketed customers please contact UK Delta Sales Support on 0800 783 0747 or Email SalesSupport.uk@delta.com

For Delta's up to date information please visit Delta Professional:
pro.delta.co.uk