

# What's in store?

## With Virgin Atlantic Flightstore

This month we're bringing you a brand-new incentive, where you could be jetting off to Jamaica on an experiential trip of a lifetime with us!

We've got six spaces up for grabs and there's not one, but three ways to win! Read all about it in our newsletter, along with more on direct flights to the Maldives and how you can make the most of our services to stay organised and win more business during peaks.





# Tips to keep you on top when the bookings don't stop!

We're here to remind you of how you  
can make the most of our services.





## Website support at your fingertips

Our Partnerships team are here for you for any Flights booking system support you may need.

[Contact our Partnerships Team](#)



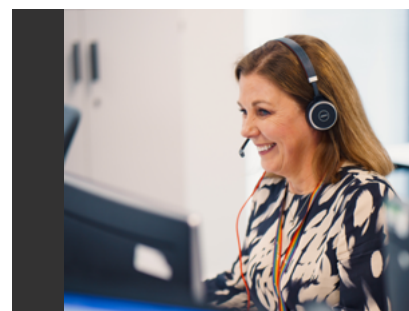
## Check off tasks as you go

To-do lists are a handy way of staying on track throughout the day, especially when it comes to staying within deadlines. The 'Awaiting Customer Approval' tab within our Flights system is an efficient way to monitor and act on any schedule changes promptly.

[Learn how to manage your to do list](#)

## We're here for you after hours

Our free Out of Hours service is available for flight operational emergencies within a 24-hour period. If you do need emergency support, you can find the telephone number within our Flights system once you are logged in.



## Need answers fast? Visit our Help Centre!

The Help Centre enables you to self-serve, keeping you in control of your booking journey from start to finish. It's packed with helpful articles, guides, and FAQs designed to answer your questions and make your experience smoother.

[Visit the Help Centre](#)

## Get in touch using our Contact Form

Can't find exactly what you need? Use the Contact Form on the Help Centre to get in touch with the right team quickly. Our Contact Form is the quickest way to resolve your query.

[Submit a request](#)

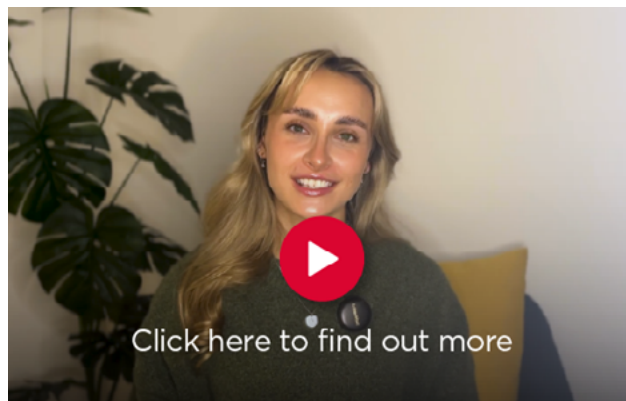
# say wha' gwaan to Jamaica



**Your chance to win a place  
on our premium experiential trip to Jamaica!**

In light of Virgin Atlantic's increased direct flying schedule to Jamaica, the most visited Caribbean Island from the UK, we're giving you the chance to jet off to this idyllic location with us in style.

If you're one of the lucky winners, you'll get to enjoy five nights in the stunning JOIA Rose Hall by Iberostar in Montego Bay, accompanied by a jam-packed itinerary of premium experiences.



Follow the steps below between 17 December 2024 and 18 February 2025 to join the race to secure one of six available spots in Jamaica.

Don't forget - you must be a member of the Sky High Club to take part.



# Three ways to win

## Rack up points

You'll accrue points for each booking you make to the Caribbean. The four agents with the most points will secure a place on the premium trip.

1

1 point  
per Caribbean  
booking

2

2 points  
per Premium cabin  
Caribbean booking

3

3 points  
per booking to  
Montego Bay

## Test your luck

All it takes is a single booking to Montego Bay! One lucky agent will win a wild card place, awarded at random, for booking Montego Bay during the incentive period.

## Promote packages with Virgin Atlantic

Put your creativity to the test to win the final spot! Promote your best Jamaica holiday packages using Virgin Atlantic Flightstore fares to MJB on your socials.

Use #FlyVirgintoJamaica in your posts to enter the draw – the agent with the best package will win!

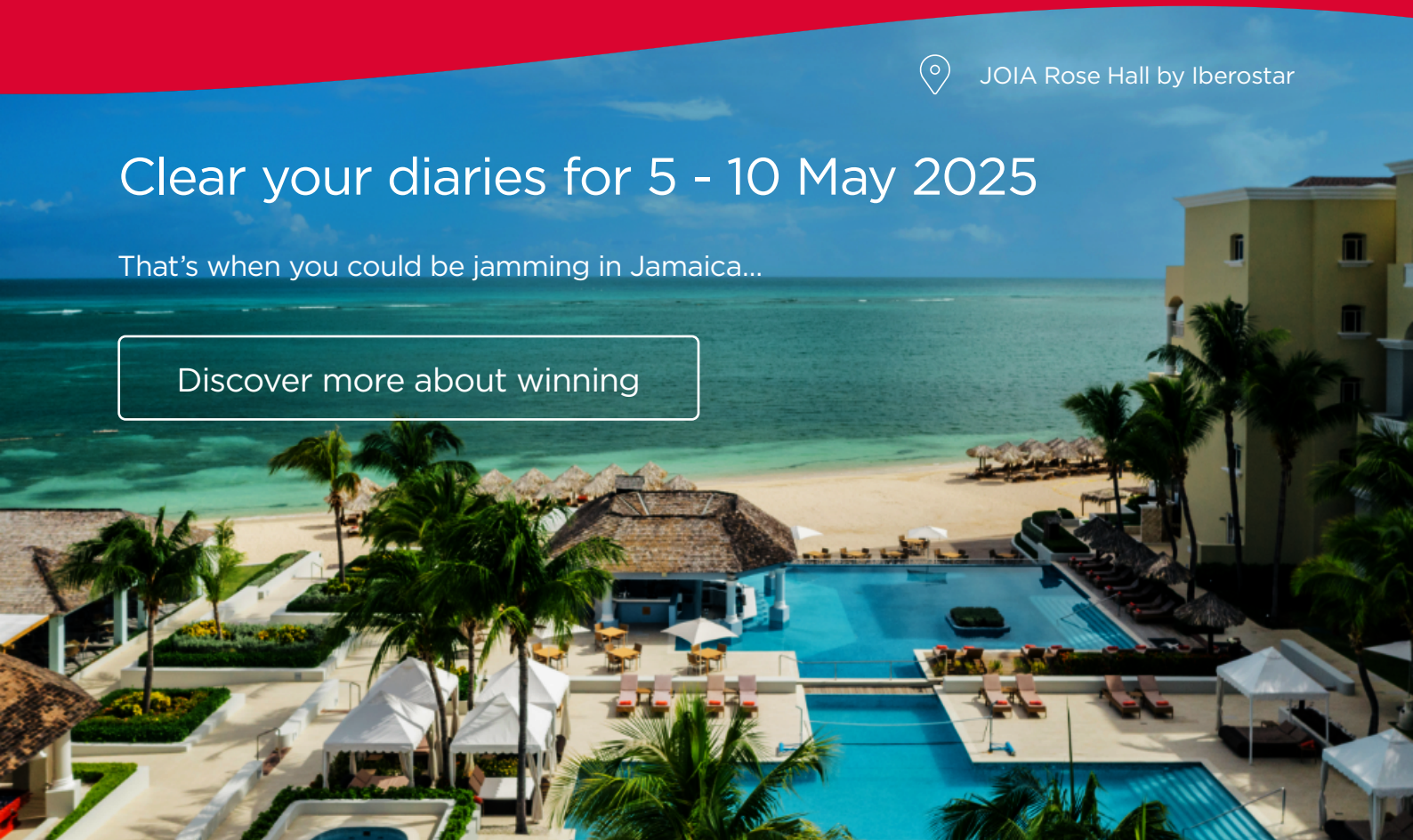


JOIA Rose Hall by Iberostar

## Clear your diaries for 5 - 10 May 2025

That's when you could be jamming in Jamaica...

Discover more about winning





An aerial photograph of a tropical coastline. In the foreground, there's a small, lush green island with a few trees. To the right, a rocky peninsula juts out into the blue water, featuring a small white building and a palm tree. The water is a deep blue, and the sky is not visible.

# Unparalleled luxury and premium experiences

## A five-star escape to paradise

Our premium experiential trip to Jamaica will be hosted in the JOIA Rose Hall by Iberostar in Montego Bay – a luxury adults-only beachfront resort, nestled in the northern shore along a stunning white sand beach.

Discover more about JOIA Rose Hall by Iberostar







# Jet to Jamaica any day of the week

Sit back and enjoy Virgin Atlantic's daily flights from London Heathrow to Sangster International Airport.

	M	T	W	T	F	S	S
From London Heathrow*	●	●	●	●	●	●	●

**\*Direct flights**

28 October – 29 November: Mon and Fri.

2 December – 22 February: Mon and Sat.

From 24 February 2025: Mon, Tue, Thu and Sat.

**\*Indirect flights**

5 November - 20 February: Tue, Thu and Sun.  
Flights will include a short touchdown in Nassau.

30 October - 30 November: Wed and Sat.

4 December - 21 February: Wed and Fri. Flights  
will include a short touchdown in Turks & Caicos.



# Warm up the winter blues

## Direct flights to the Maldives with Virgin Atlantic have arrived!

It's the moment we've all been waiting for! Virgin Atlantic's daily direct flights from London Heathrow to the Maldives are live, just in time for peak season! This new seasonal, daily service will change the way your clients travel from now until late April 2025.

M T W T F S S

From London Heathrow  
27 October 2024 - 26 April 2025



With silky white sand stretching as far as the eye can see, opulent over-water villas and crystal-clear turquoise waters, no filter or image search comes close to capturing the real-life beauty of the Maldives. Start planning their ultimate island getaway today!





A woman with blonde hair tied back, wearing a red Virgin Atlantic uniform, is looking out of an airplane window. The scene is warmly lit, suggesting a sunset or sunrise. The window is oval-shaped and shows a bright, hazy light outside.

## A reason to celebrate

Flying with Virgin Atlantic in Upper Class will make their journey something to look forward to, as well as the holiday!

Special touches include extra-large seats that transform into a fully flat bed, 2 x 32kg checked bags, a glass of bubbly when boarding, luxury 4-course fine-dining, fast-track security on departure and access to Virgin Atlantic Clubhouses.

## Give your clients time to save for their dream trip

Book your clients Out of Date Range flights to the Maldives, exclusive to Virgin Atlantic Flightstore.

[Discover more here](#)



# Our 2024 news roundup

From launching new routes to Riyadh, Toronto, Accra, and Cancun, to announcing a new airport lounge set to open in Los Angeles in 2025, it's been a truly momentous 40<sup>th</sup> year for Virgin Atlantic.







To celebrate the Ruby anniversary, their newest aircraft was named Ruby Rebel, a heritage-inspired logo was unveiled, and a new signature cocktail was created, named 'The Maiden Voyager'.

By introducing a second daily flight between London Heathrow and Mumbai, and launching services to Bengaluru, Virgin Atlantic now provide customers with a choice of five daily flights between London and India.

Plus, it's been 10 years since Virgin Atlantic announced their partnership with Delta Air Lines. This collaboration is stronger than ever, allowing customers to benefit from a wider network, enhanced flight frequency, and mutually rewarding loyalty benefits that just keep getting better. We can't wait to see what 2025 has in store...



# Don't miss a thing

We'll be back next month with our newsletter for all January updates. Whilst you're waiting, go ahead and follow us on socials.



[Check out  
last month's newsletter](#)